

WARRANTY POLICY

("The Polyglass Warranty")

Polyglass Coatings Limited LLC ("Polyglass") warrants that all products supplied by Polyglass ("the Polyglass Products") will be free from defects and deficiencies for a period of five (5) years from the date of purchase, as long as the Polyglass Products are applied according to the written specifications and directions of Polyglass. The Polyglass Warranty will be limited to the following:

1. Cracking or checking of paint film.
2. Severe loss of gloss of the paint caused by hazing, chalking or fading.
3. Peeling of the topcoat or other layers of the film included in the original repair area.

POLYGLASS WARRANTY OBLIGATION

The Polyglass Warranty will be limited to the supply of Polyglass Products to repair the failed area. Polyglass will provide a product credit for direct labor costs incurred in applying the replacement Polyglass Products to a maximum of \$20.00 per hour. No credit or payment will be given for any other loss, cost or damage, including supervisory or overhead costs, or for economic or consequential damages or loss.

POLYGLASS WARRANTY CONDITIONS

The obligations of Polyglass under the Polyglass Warranty are subject to the following:

1. The Customer must notify Polyglass in writing or by telephone confirmed facsimile immediately upon the customer becoming aware of a failure in a Polyglass Product;
2. The affected area must have been inspected by a Polyglass Representative and the Customer and the Polyglass Representative have reached an Agreement in writing on the scope of and proper procedure and scheduling for the repair;
3. Any repairs undertaken by the Customer, without the authorization in writing of the Polyglass Representative, will be at the sole expense and responsibility of the Customer and Polyglass will be released of all liability and responsibility with respect to the failed Polyglass Product; and
4. The Polyglass Warranty will be restricted to Polyglass Products which are applied in Continental North America only and where the applied Polyglass Products are available for inspection in Continental North America by a Polyglass Representative in the event of a failure.
5. All other warranties and conditions imposed or implied by law or statute are expressly excluded and the only warranty for Polyglass Products is the Polyglass Warranty as set out herein.

POLYGLASS WARRANTY EXCLUSIONS

The Polyglass Warranty will not apply to any of the following situations:

1. Physical film damage caused by scratches, chips, abrasions, dents, or substrate distortion by any means;
2. Exposure to harmful atmospheric conditions such as airborne emissions or acid rain;
3. Normal color change due to environmental exposure;
4. Polyglass Product applied over previously repaired or repainted areas;
5. Polyglass Topcoat Product applied over another manufacturer's primer product;
6. Contamination of the surface to be coated causing loss of adhesion;
7. Contamination of coatings applied either before, during or after application;
8. Rust within the area covered by the Polyglass Product, originating by any means;
9. Fading of metallic colors not applied in the basecoat/clearcoat system; and
10. Inaccurate color matches.